

Customer Registration & Warranty

1. Do not attempt to repair the walker yourself.
2. Call the store where you purchased the walker. Most dealers do repairs and will re-order parts for you.
3. If your dealer is unable to help you, please call NOVA at (310) 352-3600.

Lifetime Limited Warranty

NOVA Ortho-Med, Inc. warrants this product to be free from defects in material or workmanship for a period of lifetime from date of purchase. If within the specified warranty period, this product is proven to be defective, it will be repaired or replaced at NOVA O.M.'s option. This warranty does not cover shipping costs incurred in replacement or repair of this product.

NOVA O.M. stands firm on our commitment to providing the highest quality products, as well as exceptional service. This product was built to precise standards and thoroughly inspected prior to shipment. This Lifetime Limited Warranty represents our confidence in the materials and workmanship of our products.

For warranty service, please contact the dealer from whom you purchased your NOVA O.M. product. In the event that you do not receive satisfactory service, please call us directly at the number below. Be prepared to indicate the nature of the defect, the product serial number, and the name and location of your dealer. You will also be required to provide a receipt of your purchase. DO NOT return any products to our office without prior consent.

This warrant does not cover problems due to user negligence or misuse of the product. This warranty shall not extend to non-durable components, including but not limited to rubber tips, hand grips, casters, and other parts subject to normal "wear and tear."

THIS FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES, IMPLIED WARRANTIES, IF ANY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NOVA SHALL NOT BE LIABLE FOR ANY SEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.



ORTHO-MED, INC.
Commitment to Caring

800 557-6682

NovaOrtho-Med.com