



OTD Cyclesports Corp Office  
 RMA Center  
 5251 W. Imperial Hgy  
 Los Angeles, CA 90045  
 310-410-1600 EMAIL: rma@otdcyclesports.com

## RETURN AUTHORIZATION REQUEST FORM (RMA)

INSTRUCTIONS: Complete form and fax back to 310-410-1601 or e-mail rma@otdcyclesports.com

### Customer Info

First Name \_\_\_\_\_ Last Name \_\_\_\_\_  
 Invoice Number \_\_\_\_\_ Date \_\_\_\_\_  
 (MM/DD/YEAR)  
 Address: \_\_\_\_\_  
 Address 2: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_  
 Zip: \_\_\_\_\_ Phone: \_\_\_\_\_  
 xxx-xxx-xxxx  
 E-mail: \_\_\_\_\_

OTD USE ONLY	
RMA #:	_____
ISSUED BY:	_____
DATE:	_____

	INV#	PART #	REASON FOR RETURN
1			
2			
3			
4			

COMMENTS

- Form will be returned to you by FAX or email with a Return Authorization Number. Note: Products received without an RMA number will be refused.
- Products returned for credit are subject to restocking fees and must have approval prior to shipping.
- PACKING: RMA number(s) must be clearly marked on outside of package to avoid having package returned. All merchandise must have an RMA number. All RMA forms must be completely filled out. Damage or loss of goods during shipment is sole responsibility of the customer. Insufficient packaging may result in loss of warranty. Do not use styra foam peanuts for packing material.
- WARRANTY: All warranties must be resolved with manufacturer of product.
- RMA number is valid for 15 days. Products received more than 15 days after the RMA number was assigned are subject to refusal at the discretion of the RMA department.
- Products that are found to have no defect (NPF) are subject to being shipped back to the customer at the customer's expense.