



Thermo Gard™ Service & Maintenance Solutions

Choose from several program options designed to save you time and money.



Thermo Gard™ Service &

Choose the program that best fits your needs.



Silver

Centralized Billing.

We consolidate invoices from multiple Thermo King dealer locations for service, parts and labor to lighten your administrative load.

Saves You Time and Money

Cost Savings:

- National consistent parts pricing
- Standardized labor times
- System filters to ensure warranty capture
- Reduced administrative time

Convenience:

- Instant credit at over 200 dealer service locations in North America
- All Thermo King invoices combined in one simple monthly statement

Organization:

- Consolidated invoice reports
- Service order detail reports
- Customizable fleet management reports

Control:

- You maintain control by authorizing repairs
- You can set approval levels of authority

Gold

Extended Warranty Program.

Designed to keep you running at maximum efficiency, Thermo Gard Gold Extended Warranty gives you coverage that extends beyond the standard warranty policy.

North American Coverage

- Flexible options
- Certified service
- Accurate cost projections
- Genuine Thermo King Parts
- Coverage for all major components
- Increased uptime
- Extra protection for you and your investment
- No-hassle claims processing
- Convenience - Work can be performed by any Thermo King dealer

Maintenance Solutions

Best fits your business needs



Platinum

The best reefer service anywhere.

Our Platinum Guaranteed Maintenance program provides the ultimate in preventive and predictive refrigeration unit maintenance. Platinum offers solutions by customizing maintenance programs to meet your specific needs, immediate and long term.

Choose from Four Levels of Platinum Protection:

Platinum Premier

- Fixed cost for easy budgeting with no surprises
- Comprehensive program tailored to maximize uptime
- Includes coverage for all scheduled maintenance and all unscheduled or breakdown service
- Service performed by factory trained technicians at any of over 200 participating dealer locations in North America
- 24/7 access to expedited service
- Lessens your risk and puts the responsibility on us

Platinum Essential

- Allows you to exchange the major component coverage of Platinum Premier for a lower cost coverage option
- Guaranteed time and materials rates for engine, compressor, and microprocessor repairs
- Service performed by factory trained technicians at any of over 200 participating dealer locations in North America
- Provides more economical coverage alternative for older equipment

Platinum PM

- Includes preventive maintenance service at factory recommended intervals:
 - Comprehensive 60-point inspection
 - Oil change
 - Oil and fuel filter replacement
- Coverage available at a fixed cost for terms of 3 to 7 years
- Service performed by factory trained technicians at any of over 200 participating dealer locations in North America
- Same affordable rates regardless of equipment age

Platinum PM+

Includes everything from Platinum PM **plus**:

- Air filter replacement at recommended intervals
- One interim inspection annually



**Expert Service and Support
are as close as this sign.**

Enjoy the support of the
Thermo King Dealer Network.

Over 200 factory-authorized service centers nationwide-
find one nearby at www.thermoking.com





Providing equipment and services to manage controlled-temperature environments for food and other temperature-sensitive products, our Climate Control Technologies sector encompasses both transport and stationary refrigeration solutions. Our product brands include Thermo King®, a world leader in transport temperature control systems, and Hussmann®, a manufacturer of refrigeration and food merchandising equipment.

www.thermoking.com www.hussmann.com www.ingersollrand.com