



# POOL WORKS INC.

## OUR SIX POINT POOL CUSTOMER SATISFACTION GUARANTEE

Pool Works, Inc. wants you to be satisfied with all aspects of your ABOVE GROUND POOL purchase, from the first contact, set-up and orientation to the years of enjoyment to come. Our staff will strive to meet this goal to help ensure you are able to get the maximum amount of pleasure from your pool.

- 1. PRICE PROTECTION** If within 60 days of the date of purchase of your new pool you see Pool Works, Inc. advertise the same Pool at a lower price than you paid, Pool Works, Inc. will refund the difference back to you. This refund will be in the form of an "in store" credit. Advertising of discounted pools that are year-end closeouts, final sale models, used and refurbished, blemished, display models, or a model that the manufacturer has changed in features or pricing are excluded from this policy.
- 2. WARRANTY SERVICE PROTECTION** Pool Works staff of certified service technicians, *not a third party*, will provide parts and technical labor to perform all warranty work on your pool under the conditions set forth in the consumer warranty provided by the manufacturer in the most expedient and timely manner possible.
- 3. FREE POOL SCHOOL CLASSES** Pool School classes will be available to provide instruction on the operation and proper chemical maintenance for your new pool. Additional classes will be offered to provide information on how to close your new pool in the fall to ensure a successful spring opening.
- 4. DEPOSIT PROTECTION** Your deposit is fully refundable for any reason within 15 days. (Excludes special orders.)
- 5. FREE WATER ANALYSIS** Throughout the ownership of your pool, bring in your water with each new season for correct balancing and recommendations on keeping your water in optimal condition for your enjoyment.
- 6. LIFE TIME DISCOUNT OF 10% ON POOL CHEMICALS** When you purchase a pool from Pool Works, you can enjoy 10% off all your pool chemical purchases.

**QUALIFICATIONS AND LIMITATIONS** The policies of this program are subject to the following: The purchase of pools that are close-outs, final sales, used, blemished, or display models. Pool Works, Inc. reserves the right to alter or amend this policy at any time without notice.