

May 2009

Spring Greetings and a HUGE welcome back to Everyone for the season! We're excited to enter another season at the marina and have lots to share about what's going on. We hope you had a good, healthy winter and hope you are looking forward to good summer on the lake.

Service Department News

As we start getting boats out of storage for the first time, we have to move a lot of boats to get the right one. We try to position the boats last in, first out, but until we get rolling for the season and get the marina boats in their slips and the outside storage boats out, we need a little more time to get the boats out. With that being said, we are asking if you could try to give us a week's notice on your first boat launch of the season. After we have the boats in place for the season, a notice of a day is appreciated for a boat launch. We understand life is not always planned and can accommodate a boat launch in a shorter notice, but as long as we try to communicate and understand, the system works a lot smoother.

Would like to review our standard procedure for boat launching and that is when we launch a boat we check the plug, gas it up and check the oil, start it and park it for your arrival. With the high gas prices last summer there was some concern about putting gas in the boats. If for some reason you do not want you tank filled, please communicate that at the time you call to have your boat launched. Hopefully gas will stay down and we can all have a little reprieve from the difficult economy.

Marina News

It's an ongoing battle keeping up with the docks, but gotta keep trying. Joe is correcting ice damage on the south crib and waiting for the ice to go out to check the other cribs. We are working on the main dock this year. We'll be replacing the outer half of the dock with about four sections and removing the smaller dock attached to the main dock securing the slips directly to the main dock.

Mark your calendars for a fun and educational day, we're planning a customer appreciation/open house for July . There will be food, entertainment and representatives from Lowrance, Minnkota, Interstate Batteries, etc, etc to demonstrate their products and answer any questions you may have. Stay tuned, we'll keep you informed via our web site, email or phone as we get closer to the date.

In an ongoing effort to try to keep some costs down, we would like to ask for your help. If possible, could you pay your monthly statement with a check? Believe me, we know it's convenient to use a credit card and there are incentives to use them also. We are consumers and use our credit cards too. It's not the store purchases or incidental charges that we would like a check for, it's just the monthly statements payments. Also, we very much need to have payment in full for monthly charges. It is getting costly to send

statements out every month, especially for balance forwards. If you would like to make arrangements to pay your bill, give us a call and we'll be happy to work something out, but we have our suppliers to pay too and they expect their payments within 30 days. This is new, so please be aware that we will be accessing finance charges on any balance not paid by the next billing cycle.